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14 *Attorneys for Plaintiffs*

15 IN THE UNITED STATES DISTRICT COURT  
 16 DISTRICT OF ARIZONA

17 Kelli Salazar, Wayne Carpenter, Rodney Lopez, )  
 18 and Gregory Hanna, individually and on behalf )  
 19 of other similarly situated individuals, )

20 Plaintiffs, )

21 v. )

22 Driver Provider Phoenix, LLC; Driver Provider )  
 23 Leasing, LLC; Innovative Transportation of )  
 24 Sedona, LLC; Innovative Transportation )  
 25 Solutions of Tucson, LLC; Innovative )  
 26 Transportation Solutions, Inc. (Arizona); )  
 27 Innovative Transportation Solutions, Inc. )  
 28 (Utah); Innovative Transportation Solutions, )  
 LLC; Driver Provider Management, LLC; Jason )  
 Kaplan; Kendra Kaplan; Stephen Kaplan and )  
 Barbara Kaplan, husband and wife; Barry Gross )  
 and Jane Doe Gross, husband and wife; and )  
 Does 1-10. )

Defendants. )

Case No.: CV19-05760-SMB

**PLAINTIFFS' REPLY IN  
 FURTHER SUPPORT OF  
 PLAINTIFFS' MOTION FOR  
 PARTIAL SUMMARY JUDGMENT**

1 **A. Defendants’ Controverting Statement of Facts Violates LRCiv 56.1.**

2 The Court instructed the parties to review *Hunton v. Am. Zurich Ins. Co.*, No. 16-00539,  
 3 2018 WL 1182552 (D. Ariz. Mar. 7, 2018) before briefing summary judgment. (Doc. 92 at 4,  
 4 ¶ 6(c)). *Hunton* addresses LRCiv 56.1, which “imposes specific requirements on the form and  
 5 content of summary judgment with the goal of simplifying the process.” 2018 WL 1182552,  
 6 at \*2. LRCiv 56.1(b) “requires the controverting party to provide a specific record reference  
 7 supporting the party’s position if a fact is disputed; **it does not permit explanation and**  
 8 **argument supporting the party’s position to be included in the response to the moving**  
 9 **party’s statement of facts.**” *Id.* (quoting *Pruett v. Arizona*, 606 F. Supp. 2d 1065, 1075 (D.  
 10 Ariz. 2009)) (emphasis added). The rule also requires additional facts to “be set forth in a  
 11 separately numbered paragraph and must refer to a specific admissible portion of the record  
 12 where the fact finds support.” LRCiv 56.1(b). “If a fact is admitted, there should be no follow  
 13 up. If a fact is disputed, the only follow up should be a citation to the admissible portion of  
 14 the record where controverting evidence may be found. If the fact is admitted, but [a party]  
 15 believe[s] additional information is needed for context, that additional evidence should be  
 16 provided in a separately numbered statement of additional fact precluding summary  
 17 judgment.” *Gillard v. Good Earth Power*, No. 17-01368, 2019 WL 1280946, at \*3 (D. Ariz. Mar.  
 18 19, 2019). In addition, an objection “in the party’s response to the separate statement of  
 19 material facts must be stated summarily without argument.” LRCiv 7.2(m)(2). Where a party  
 20 fails to heed these requirements, courts deem the moving party’s statement admitted or will  
 21 not consider the offending portions of the controverting statement. *See Hunton*, 2018 WL  
 22 1182552, at \*3 (“Everything after the word ‘admits’ is improper.”); *Kester v. CitiMortgage Inc.*,  
 23 No. 15-00365, 2019 WL 4643779, at \*1 n. 1 (D. Ariz. Sept. 24, 2019), *aff’d*, 837 F. App’x 577  
 24 (9th Cir. 2021) (court will not consider “non-responsive paragraphs and legal arguments...”).

25 DP’s controverting facts (“DCSF”) (Doc. 530) are **replete** with violations. At least  
 26 112/179 of DP’s statements (62.5%) are facially improper—many egregiously so.<sup>1</sup> DP  
 27

28 <sup>1</sup> Including ¶¶ 7, 12, 14, 15, 17, 20, 23-26, 29, 30, 32, 33, 35, 38-49, 52-54, 56, 58, 61, 66, 68,

1 persistently fails to respond to Plaintiffs’ statement as written and instead materially rephrases  
 2 them before responding. This prejudices Plaintiffs and burdens the Court from conducting  
 3 the otherwise straightforward task of determining that Plaintiffs’ statement, as written, is *not*  
 4 in dispute. DP also frequently interjects its own factual assertions in the response to the  
 5 paragraph and fails to set those facts out separately in additional paragraphs as required.<sup>2</sup>  
 6 Plaintiffs’ corresponding statement of fact should be deemed admitted. *See Shipp v. Arnold*,  
 7 No. 18-4017, 2020 WL 4006334, at \*3 (W.D. Ark. July 15, 2020), *aff’d*, 9 F.4th 694 (8th Cir.  
 8 2021) (“Plaintiff ‘admits’ Arnold’s asserted facts while rephrasing the assertions in ways that  
 9 are ostensibly more advantageous to Plaintiff... Arnold’s assertions of fact are deemed  
 10 admitted...”); *Uhl v. Home Depot U.S.A.*, No. 08-3064, 2010 WL 3282611, at \*1 n.1 (E.D.N.Y.  
 11 Aug. 13, 2010) (same); *Zanienska v. City of New York*, No. 11-2446, 2013 WL 3990751, at \*1  
 12 n. 3 (E.D.N.Y. Aug. 5, 2013), *aff’d*, 569 F. App’x 39 (2d Cir. 2014) (same); *Safeco Ins. Co. v.*  
 13 *Renn*, No. 07-3024, 2011 WL 13258220, at \*4 (N.D. Ill. Aug. 17, 2011) (citing cases).<sup>3</sup>

14 Numerous responses include DP’s own statement of alleged fact and/or argument (¶¶ 7,  
 15 12, 14, 17, 20, 24, 30, 39, 44, 48, 49, 52-54, 58, 61, 66, 68, 71, 77, 78, 83, 92, 96, 97, 109, 113,  
 16 124, 134, 139, 142, 143, 152, 155-159, 163, 164, 167, 173, and 179).<sup>4</sup> The Court should only  
 17 consider the non-offending portions of these statements, i.e., whether the statement is  
 18 admitted, disputed, and if disputed, the record citation (if any). *See Lowe v. Maxwell & Morgan*  
 19 *PC*, No. No. 15-02481, 2018 WL 4693532, at \*1 n. 1 (D. Ariz. Sept. 27, 2018). Other  
 20 responses fail to dispute, admit, or object to Plaintiffs’ statement at all (¶¶ 25-26, 66, 101, 103-  
 21 105, 153, 168, 172). Others dispute Plaintiffs’ statement but fail to include any record cite in  
 22 support (¶¶ 93, 107, 108). In other cases, DP merely asserts a legal position and references its  
 23 brief (e.g., ¶ 68). These should all be deemed admitted.

24 \_\_\_\_\_  
 25 71, 73, 75-78, 81-85, 90, 92-97, 99-110, 113, 115, 120, 124, 125, 127, 128-148, 150, 152, 153,  
 155-161, 163, 164, 167-170, 172, 174, 177, & 179.

26 <sup>2</sup> The offending paragraphs include: ¶¶ 12, 14, 15, 17, 20, 23, 29, 32, 33, 35, 38, 40-43, 45, 46,  
 27 48, 49, 56, 66, 73, 75, 76, 81-83, 85, 92-95, 99-106, 110, 113, 115, 120, 125, 127, 128-132, 135-  
 138, 140, 141, 147, 150, 153, 160, 161, 168-170, 172, 174, and 177

28 <sup>3</sup> The local rules in these cases mirror LRCiv 56.1.

<sup>4</sup> Particularly egregious examples are found at ¶¶ 24, 48-49, 78, & 97.

1 In addition, DP includes numerous objections that fail to adhere to the rules. (¶¶ 62, 87,  
2 102, 107) or objections that are not summarily stated. (¶¶ 144-147). These objections should  
3 not be considered or should be overruled, and the facts deemed admitted. *See Am. Express*  
4 *Co. v. Ponnambalam*, No. 18-03237, 2020 WL 13442489, at \*4 (D. Ariz. Apr. 7, 2020) (striking  
5 objections that were not made “summarily without argument”). DP also disputes certain facts  
6 based on what it calls Plaintiffs’ “characterization” of a fact. *See* ¶¶ 32, 81, 93, 136. Such  
7 denials are improper, a fact is either admitted or denied. If DP disputes a fact, it was required  
8 to deny it. If it believes additional material facts are necessary for context, it was required to  
9 set those out separately. *See Hunton*, 2018 WL 1182552, at \*3 (improperly disputing facts as  
10 incomplete or misleading, “is just another way of saying that he agrees with the factual  
11 statement made by Zurich but believes additional information is material...”). DP’s violation  
12 of the rules deprives Plaintiffs of an even playing field, hinders the efficient resolution of  
13 Plaintiffs’ motion and are a means for DP to exceed the page limit on argument. Plaintiffs  
14 complied with the Local Rules and heeded the Court’s admonition to follow *Hunton*. DP  
15 should be held to the same standard.

16 **B. Plaintiffs Object to the Kaplan and Lynn Declarations.**

17 Plaintiffs object to K. Kaplan’s June 30, 2023 Decl. (Doc. 530-2 at Ex. 4). ¶¶ 3, 7, 9-11,  
18 14-16, and 19 are unsupported by admissible evidence and contradicted by the record. *See*  
19 PSOF ¶¶ 49-50, 140, 171;<sup>5</sup> 32; Doc. 332-3, Ex. II at ¶ 7 (Intel driver required to start day at  
20 DP yard); PSOF ¶¶ 92, 160, (Doc. 38-4 at 66/69) (Plaintiff Hanna’s paystub showing 0.00  
21 hours worked despite being paid \$854); PSF ¶ 37(p) (required to track flights between trips);  
22 Exs. A & B to 7/17/23 Licata Decl. (filed herewith) (refuting claims Kaplans were not  
23 involved in DP operations during periods). The statements lack foundation and evidentiary  
24 support (¶ 16, 19) or are entirely immaterial (¶ 8). *Norman v. Rancho Del Lago*, No. 22-15111,  
25 2023 WL 21461, at \*1 (9th Cir. Jan. 3, 2023) (“[C]onclusory statements that are unsupported  
26 by the record are not sufficient to defeat a motion for summary judgment.”); *Salas Avocado*

27 \_\_\_\_\_  
28 <sup>5</sup> DP engages in semantics. What Ms. Kaplan refers to as a “service charge” in ¶ 3 was a  
discretionary gratuity. *See* PSOF ¶¶ 49, 50, 140, 171.

1 *SPR de RL v. SA&E Enterprises LLC*, No. 20-00046, 2022 WL 60623, at \*4 (D. Ariz. Jan. 6,  
2 2022) (statement contradicted by documentary evidence does not create genuine dispute).

3 Plaintiffs object to the Lynn Decl. (Doc. 540, Ex. 5). Mr. Lynn lacks personal knowledge  
4 for ¶¶ 18 and 20 that amounts paid to Drivers were “intended to compensate them for all  
5 hours worked” or whether Mr. Carpenter was “compensated for all hours worked,” which  
6 are also argumentative. He does not have personal knowledge to testify in ¶¶ 23 and 26 that  
7 the files (altered trip records) were “kept in the usual course of business” and the assertions  
8 are argumentative and contrary to the record. The files were *created* in response to this case  
9 (not in the usual course of business) and produced as purported time records when in fact  
10 they were retroactive *estimates* based “macros” written by someone DP hired from “Up Work”  
11 in 2020. Doc. 546, PSOF ¶ 81; Doc. 444 at ¶ 11; Doc. 469 at Ex. 11.

12 **C. DP Has Failed to Prove Application of the 7(i) Exemption.**

13 DP’s attempt to rewrite the 7(i) exemption is meritless. The law defining “retail or service  
14 establishment” was developed in tandem with the identical terms used in FLSA § 213(a)(2).  
15 Despite repeal of § 213(a)(2), the body of law defining “retail or service establishment”  
16 continues to apply, as was held in *Gieg v. DDR, Inc.*, 407 F.3d 1038, 1047 (9th Cir. 2005). DP’s  
17 arguments to the contrary (at 3-9) conflict with a wealth of authority.<sup>6</sup>

18 DP failed to show that for any establishment for any year that at least 75% of revenue  
19 from sales is (a) recognized *as retail in the industry*; (b) that DP’s sales have the requisite “retail  
20 concept”; or (c) that not more than 25% of its sales were for resale. *Gieg*, 407 F.3d at 1047; §  
21 779.411. DP offered no “recognition in the industry” evidence.<sup>7</sup> Its records show that only  
22 11.1% of revenue is derived from the sales that DP itself classifies as retail and 1% is from

23 \_\_\_\_\_  
24 <sup>6</sup> See (Doc. 542 at 20; Doc. 545 at 2-9; Doc. 443 at 10-14); *Gonzalez v. Diamond Resorts Int'l*  
25 *Mktg.*, No. 18-00979, 2021 WL 6123631, at \*2 (D. Nev. Dec. 27, 2021); *Casanova v. Gold's*  
26 *Texas Holdings Grp., Inc.*, No. 13-1161, 2016 WL 1241548, at \*4 (W.D. Tex. Mar. 23, 2016).  
See also *Merritt v. Texas Farm Bureau*, No. 19-00679, 2023 WL 3520322, at \*3 (W.D. Tex. May  
16, 2023) (lack of retail concept).

27 <sup>7</sup> DP’s suggestion (at 7) that the 2012 investigation could satisfy the requirement to show that  
28 from 2016 to the present at least 75% of its sales on an annual basis by establishment are  
recognized as retail in the industry because such a finding was “inherently required” is  
frivolous. Even so, DP still failed to provide any *evidence* of industry recognition.

1 individuals.<sup>8</sup> (PASF ¶ 25 (Doc. 538-2)). DP’s arguments regarding “retail concept” and sales  
2 not for resale directly conflict with controlling authority. Given DP’s failure to meet the  
3 threshold requirements, summary judgment is appropriate. *Partida v. Am. Student Loan Corp.*,  
4 No. 07-0674, 2008 WL 190440, at \*2 (D. Ariz. Jan. 18, 2008) (employer failed threshold  
5 requirement, so court “need not decide whether [it] could satisfy the two other prongs of  
6 [7(i)]”); *Reese v. Fla. BC Holdings*, No. 17-1574, 2020 WL 10486252, at \*13 (M.D. Fla. Jan. 16,  
7 2020) (same); *Jackson v. R&A Towing*, No. 21-0618, 2023 WL 2433977, at \*5 (S.D. Tex. Mar.  
8 9, 2023) (failure to show “sales fit the definition of ‘retail sales[]’”).

9 DP attempts to squeeze its sales into the controlling definitions through misstating and  
10 omitting key portions of applicable regulations and authorities. DP baselessly suggests (at 8)  
11 that the term “resale” is “narrowly defined” and quotes one of ten sentences in the regulation  
12 entitled “Meaning of sales for resale,” § 779.331. The quoted sentence states that a sale is a  
13 for resale if the seller “knows or has reasonable cause to believe that goods or services will  
14 be resold.” While any claim DP didn’t know its services are resold is contradicted by the  
15 record, (*see e.g.*, PSF ¶ 32), as a matter of law DP at all times had “reasonable cause to believe”  
16 that its services would be resold because the regulation expressly incorporates most of DP’s  
17 sales in the definition of sales for resale. The regulation defining “resale” includes:

18 sales by an establishment to a competitor are regarded as sales for resale even though  
19 made without profit. Similarly, sales for distribution by the purchaser for business  
20 purposes are sales for resale under the “other disposition” language of the definition  
of “sale” even though distributed at no cost to the ultimate recipient.

21 *Id.* (citations omitted). Hence, all of DP’s sales or exchanges with affiliates are resales as are  
22 DP’s sales to businesses like Intel to transport their employees.<sup>9</sup> Contrary to DP’s assertion  
23 (at 8) that Plaintiffs claim “without supporting evidence” that its sales to affiliates are resales,  
24  
25

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26 <sup>8</sup> Revenue records consolidating years and locations were the only records produced before  
27 the SJ deadline (despite Plaintiffs’ requests and DP’s obligation to produce the records by  
location/year). The records produced on 6/29/23 also do not establish the 7(i) requirements.

28 <sup>9</sup> DP calls its competitors affiliates. (Doc. 530-2, 30(b)(6) Dep. Vol. 2 at 99-101; Doc, 502-2  
at 255, 285/292).

1 §779.331 *expressly* provides that “supporting evidence.”<sup>10</sup>

2 Regarding the “retail concept” test, DP misrepresents both facts and law by repeated  
3 references to “end users” (used nine times at 6-8). DP’s assertion that “100% of the services  
4 are being provided directly to the end user” (at 7) is false: for instance, DP regularly “farms  
5 out” business and receives revenue from affiliates where the affiliate (not DP) provides the  
6 service. (PSF ¶ 21-23; PSAF ¶ 20). Nor is there merit to DP’s “end user” arguments as a legal  
7 proposition. While a sale to a member of the public at a retail rate would constitute a retail  
8 sale, DP’s sales to customers at retail rates represent a small percentage of its revenue. (PSAF  
9 ¶ 1). The only other relevance of “end user” is as one of multiple indicia analyzed to determine  
10 whether services have a *retail concept*. § 779.318(a). (at 8) The DOL letter that DP (at 8) urges  
11 the Court to embrace as “dispositive” (2020 WL 5367068), *forecloses* DP’s 7(i) exemption  
12 defense. The letter makes clear service to an “end user” is just one of the retail concept factors  
13 and that the retail concept test is just one of two separate tests needed to determine whether  
14 at least 75% of the total sales of services are recognized as retail in the industry. *Id.* at \*2, 4.  
15 Further, the letter explains the 75% of sales requirement is only *one of three* requirements  
16 necessary to meet the “retail or service establishment” test.<sup>11</sup> In short, DP’s arguments about  
17 servicing an “end user” are insufficient to satisfy the “retail concept” test, much less prove  
18 that 75% of annual sales by establishment are recognized as retail in the industry—the other  
19 half of the test DP does not address.

20 Plaintiffs addressed DP’s lack of “retail concept” on their MSJ. *See* Docs. 545 at 4-5; 542  
21 at 18-21; 443 at 8-14. There is no merit to DP’s argument that it meets the other principal  
22 indicia of possessing a retail concept, including serving the everyday needs of the community

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23 <sup>10</sup> While Plaintiffs have no burden to demonstrate the revenue percentages derived from these  
24 categories, the documents produced prior to close of fact discovery show DP’s sales to  
25 affiliates amounted to 17.7% of its total sales, corporate sales amounted to 37.5%, DMC sales  
amounted to 8.1% and wholesale sales amounted to 12.1%. (Doc. 538 at 10).

26 <sup>11</sup> DP neglected to note the DOL letter emphasized the need for recognition in the industry.  
27 After explaining the requirement and noting the lack of information concerning industry  
28 recognition, the DOL conditioned application of 7(i) on satisfying that test stating, that the  
employer would be eligible to claim the 7(i) exemption “*provided, ...that its services are*  
*recognized as retail within the waste-removal industry.*” 2020 WL 5367068, at \*4.

1 and disposing of its services “in small quantities” and at retail prices. *See Idaho Sheet Metal v.*  
2 *Wirtz*, 383 U.S. 190, 203, 208 (1996); 779.316, 779.318. DP’s claim (at 6) that it disposes of  
3 its sales of services in small quantities disregards the law. Sales at discounts or in quantities  
4 greater than those typically purchased by members of the public are not retail sales. *Idaho Sheet*  
5 *Metal*, 383 U.S. at 208. § 779.328. Here most of DP’s sales are not retail either because they  
6 are purchased in large quantities and “performed in smaller quantities” or because “instead  
7 of entering into a single contract,” the purchaser “receives a series of regular deliveries of  
8 performances pursuant to a quotation, bid, estimate, or general business arrangement or  
9 understanding.” § 779.328. *See e.g.*, PSF ¶ 24-31; PSAF ¶¶ 2, 4, 25, 26.

10 DP fails to comprehend the other basic element of a retail sale—the price. The price for  
11 a retail sale must represent the rate charged to a member of the public purchasing a quantity  
12 representing what a member of the public would purchase. DP makes a dispositive admission:  
13 in purporting to deny PSF ¶ 24 (asserting DP’s own revenue records demonstrate that only a  
14 small percentage of its sales revenues are retail), DP states, *inter alia*: “*The ‘retail’ and ‘wholesale’*  
15 *categories in The Driver Provider’s revenue records merely denote the rates that are applied – not the nature*  
16 *of the services themselves.*” DCSOF ¶24. It is precisely the rates charged and the quantity  
17 purchased that differentiate most of DP’s sales from retail sales. § 779.328

18 Plaintiffs demonstrated (at Docs. 545 at 10-12; 542 at 21-23) that DP cannot show it paid  
19 *bona fide* commissions nor prove that more than half of Drivers’ compensation represents  
20 commissions. Regardless of the Court’s determination of what constitutes a *bona fide*  
21 commission, proof of 50% of pay by commission is not possible because DP unlawfully  
22 commingled revenue received from invoiced discretionary gratuities with its so-called  
23 commissions, and those payments were tips that may not be counted as commissions. (Doc.  
24 501-7, Ex. 177, DOL Fact Sheet # 20) (“Tips paid to service employees by customers may  
25 never be considered commissions for the purposes of this exemption.”). *See* PSF ¶ 49, which  
26 DP failed to controvert. *See Jackson*, 2023 WL 2433977, at \*7 (rejecting commission concept  
27 for tow truck drivers).

28 7(i) also requires accurate records of all hours worked. (Doc. 501-7 (Dep. Ex. 177). DOL



1 Fact Sheet # 20 (“Without hours worked and earnings records, the employer will be unable  
2 to substantiate that all conditions for the exemption have been met.”). DP admitted that prior  
3 to this lawsuit it failed to implement any systems to determine 7(i) compensation  
4 requirements. PSF ¶ 160. More than two decades after having been found to have violated  
5 FLSA’s overtime and recordkeeping requirements and after committing to DOL investigators  
6 in 2002 and again in 2012 that it would keep records of all time worked, DP *still* does not  
7 record all time worked. (PSF ¶ 78-82, 134, 144, 147, 149, 168, 169, 179). DP nonetheless  
8 asserts it should be permitted to treat the 7(i) compensation test as “factual disputes” to be  
9 determined down the road. However, none of DP’s cited cases involved persistent disregard  
10 for recordkeeping requirements. DP violated FLSA and state law requirements for over two  
11 decades and deprived Drivers of wages due for years. DP’s effort to treat its 7(i)  
12 noncompliance as a mere factual dispute to be resolved later makes a mockery of the law.

13 **D. DP Has Failed to Prove Application of the Taxicab Exemption.**

14 As set forth in Doc. 545 at 13-17 and Doc. 542 at 9-17, DP does not come close to  
15 meeting its burden to show this exemption applies.<sup>12</sup> Application of the exemption is not an  
16 individualized inquiry but turns on the *nature of DP’s business*. *Id.* at 9-13. Contrary to DP’s  
17 straw-man argument (at 11), Plaintiffs do not argue for a bright-line test or claim that an  
18 employer must “solely” operate taxicabs. Consistent with substantial caselaw and DOL  
19 guidance (subject to *Skidmore* deference),<sup>13</sup> there should be “evaluation of all relevant facts  
20 and circumstances” and that there is “no precise formula[.]” *Chao v. Am. Serv. Sys., Inc.*, No.  
21 98-0174, 2001 WL 37131280, \*4 (D. Ariz. Oct. 9, 2001). There is absolutely no authority for  
22 DP’s contention the exemption requires an employee-by-employee inquiry or that the Court  
23 may disregard the panoply of facts that show DP is *not* engaged in the business of operating  
24 taxicabs, as explained in detail at Doc. 542 at 9-13. Even *Munoz-Gonzalez v. D.L.C. Limousine*  
25 *Serv., Inc.*, 904 F.3d 208 (2d Cir. 2018) considered *the company’s* fleet, whether *the company*  
26

27 <sup>12</sup> DP fails to address the Opt-ins who are *party plaintiffs* and who moved for summary  
28 judgment. *Campbell v. City of Los Angeles*, 903 F.3d 1090, 1104 (9th Cir. 2018).

<sup>13</sup> See *Marsh v. J. Alexander’s LLC*, 905 F.3d 610, 623 (9th Cir. 2018).

1 operated fixed routes, the extent and “magnitude” of *the company’s* corporate contracts, and  
2 whether *the company* served the local needs of the community. *Id.* at 216-217. Like its  
3 arguments under 7(i), the Court should reject DP’s effort to rewrite the law.

4 While DP relies on *Munoz*, it fails to address the facts that show its business is the direct  
5 *inverse* from the employer in *Munoz*, as outlined at Doc. 545 at 14-15 and Doc. 542 at 13-15.  
6 The majority of DP’s fleet consists of larger vehicles that can never be considered a “taxicab”  
7 (Doc. 546, ¶ 14). Where the *Munoz* employer had a “negligible” amount of business from  
8 “recurrent contracts and corporate clients,” here, only a negligible amount of business is from  
9 individual members of the public and the *vast majority* (96.3 to 98.9%) is from recurrent  
10 contracts or business from corporate clients (or their equivalents, like schools). (Docs. 546 ¶  
11 25). This includes at least 30% of revenue from written contracts, although the relevant  
12 inquiry does not consider only written contracts. (Doc. 534, PSAF ¶¶ 1-4).<sup>14</sup>

13 As set forth in Doc. 533 at 14, DP’s reliance on *Munoz* for the argument (at 13) that the  
14 amount of its “business from recurrent contracts and corporate clients,” 904 F.3d at 217, is  
15 irrelevant if DP can provide services to members of the public is misplaced as that was not  
16 the holding. *See Alabsi v. Savoya, LLC*, No. 18-06510, 2019 WL 1332191, at \*11 (N.D. Cal.  
17 Mar. 25, 2019). Contrary to DP’s unsupported assertion (at 13) that “there has not been a  
18 time when The Driver Provider has been unable to provide services to the general public due  
19 to contractual obligations,” the facts show DP was often unable to provide services to  
20 members of the public because of its commitments to corporate clients, including clients with  
21 whom DP maintained contracts and recurrent business, and had to “farm out” those trips to  
22 other companies to complete. (Doc. 534 at PSAF ¶ 20).<sup>15</sup>

23 While DP argues the Court should disregard the DOL guidance and numerous cases and  
24

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25 <sup>14</sup> These facts resemble those in *Blan v. Classic Limousine Transp.*, No. 19-807, 2021 WL  
26 1176063 (W.D. Pa. Mar. 29, 2021), which DP does not address.

27 <sup>15</sup> The lone support for DP’s claim is the conclusory statement in the 3/27/23 Decl. of K.  
28 Kaplan (Doc. 451-1 ¶ 6), which is the subject of a motion to strike (Doc. 460) and cannot  
defeat summary judgment. She fails to identify what “business records” she reviewed or  
provide any detail and her statement is contrary to the record. (Doc. 534 at PSAF ¶ 20).

1 instead apply the statute’s “plain language,” it then argues (at 12) the plain language doesn’t  
2 really matter either and asserts that “luxury vans” (that accommodate 15 passengers) are also  
3 “taxicabs.” DP’s argument shows that reliance on the overly broad definition *created* by the  
4 court in *Munoz*, which is divorced from the plain meaning of the statute (when it was adopted  
5 and now) and the exemption’s purpose, results in an expansion that Congress never intended.  
6 *Munoz*, for example, left open the possibility that coach buses qualify as “taxicabs,” stating  
7 only that such vehicles “might not qualify,” which is absurd. 904 F.3d at 216 n. 8. If the Court  
8 declines to follow the DOL and the numerous courts to have decided the exemption, then  
9 its task is to apply the ordinary meaning *when the statute of was adopted*. *Williams v. King*, 875 F.3d  
10 500, 503 (9th Cir. 2017) (“[W]e examine contemporaneous sources to determine the legal  
11 meaning of the term at the time Congress employed it in the statute.”) (citing *Perrin v. United*  
12 *States*, 444 U.S. 37, 42 (1979) (courts look for the meaning “at the time Congress enacted the  
13 statute”). “In these circumstances, consulting common dictionary definitions is the usual  
14 course.” *California All. of Child & Fam. Servs. v. Allenby*, 589 F.3d 1017, 1021 (9th Cir. 2009).  
15 Even if the Court does not follow the OED which includes taximeters (Doc. 507-2, Ex. Y-  
16 2), “taxicab” is still not as broad as applied in *Munoz*. While the *Munoz* court cited *Webster’s*  
17 *New International Dictionary: Unabridged* (2d ed. 1934), it ignored that definition includes only  
18 vehicles “designed to seat five or seven persons” that are available for hire “on public  
19 thoroughfares or at public stations or stands.” 904 F.3d at 213.

20 *Twentieth Century Music v. Aiken*, 422 U.S. 151, 156 (1975), addressing “technological  
21 changes,” does not support departure from the plain meaning since there have been no  
22 advancements that render the plain meaning ambiguous or its application inconsistent with  
23 the statute’s purpose. The assertion (at 14) that “gone are the days where states and localities  
24 heavily regulate the taxi industry” is not only completely unsupported, but also demonstrably  
25 false. The municipalities where DP operates regulate taxicabs and those regulations are 100%  
26 consistent with the historical and modern day meaning of the word “taxicab” and the purpose  
27 of the exemption, which was to avoid conflict with such local regulations, including, *inter alia*,  
28 the setting of taxi fares. *See* Pls. MSJ (Doc. 545 at 16-17); *Munoz*, 904 F.3d at 208, 215. *See* Ex.

1 A (hereto) (SLC) at 5.72.005 (vehicles seating up to 5 passengers); (5.72.305) (taximeters  
 2 required); 5.72.405 (rates set by city council and must be on outside of vehicle); (5.72.505)  
 3 (required to pick up passengers who hail them in public); (Ex. B) (hereto) (PHX) at § 36-202  
 4 (must post fares inside and outside); § 4-67 (must seat less than 7 passengers to operate at  
 5 airport); (§§ 4-67, 4-82) (must have contract with city); § 4-83 (set fares to be charged from  
 6 the airport); § 4-77(17) (at airport required to have taximeters rooftop sign); Ex. C (TUC) at  
 7 (§ 20-303(1), § 20-304(2)) (rates posted on outside & inside); § 20-303(3) (dome lights “baring  
 8 the word “TAXI or the company name”); taximeters (§ 20-305(1) (taximeters); Ex. D  
 9 (Jackson) 5.50.20(J) (only up to 7 passengers); 5.50.085(A)(fares are set by the town council);  
 10 5.50.085(B) (fares displayed); 5.50.090 (vehicle markings and signage); (5.50.095) (roof light).

11 Lastly, although DP’s sole focus on the Named Plaintiffs is incorrect (and based on  
 12 substantial misstatements and/or unsupported assertions), all DP establishes is that they  
 13 operated smaller vehicles in addition to larger ones (like 15-passenger vans) for part of their  
 14 work, which does not, in any context, establish applicability of the exemption.<sup>16</sup> Even if the  
 15 inquiry were employee-specific (and it isn’t), DP concedes Named Plaintiffs operated some  
 16 fixed routes, but fails to address trips performed for corporate clients or pursuant to  
 17 contracts, including, *e.g.*, the Four Seasons, or the trips from a fixed termini, including trips  
 18 from the Four Seasons “stand” (not open to the general public) and from other hotels, where  
 19 Drivers are stationed at the hotel as required by DP’s hotel contracts and work in shifts.<sup>17</sup>

20 **E. Partial Summary Judgment on the FLSA and AMWA Claims is Appropriate.**

21 In claiming that summary judgment is not appropriate, DP again attempts to relitigate  
 22 conditional and class certification. However, Plaintiffs’ claims are certified as collective and  
 23 class actions and Plaintiffs have established all elements of their FLSA and AMWA claims.

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24  
 25 <sup>16</sup> DP’s assertion (at 12) that Plaintiffs “admit” they “rarely operated on a fixed schedule,  
 26 fixed route, or fixed termini,” is false. Doc. 534, PSAF ¶¶ 34-35. The statement by the Court  
 27 in its 12(b)(6) Order (Doc. 44) that DP relies on regarding fixed routes appears to have been  
 28 based on DP’s false assertion that Drivers “did not operate with fixed schedules, routes or  
 termini” (Doc. 27 at 6). Discovery confirms that not only does DP operate fixed routes, but  
 its most lucrative contracts are for fixed routes. (Doc. 534, PSAF ¶¶ 1-4).

<sup>17</sup> Drivers attended trainings by the Four Seasons. (Doc. 534, PSAF ¶ 37).

1 See *Smith v. Nov. Bar N Grill LLC*, 441 F. Supp. 3d 830, 834 (D. Ariz. 2020) (“To establish a  
2 minimum-wage or overtime violation of the FLSA, Plaintiff must establish three elements:  
3 (1) she was an employee of Defendants; (2) she was covered under the FLSA, and (3)  
4 Defendants failed to pay her minimum wage or overtime wages.”) (citing 29 U.S.C. §§ 206(a),  
5 207(a)); A.R.S. § 23-364(G). DP does not and cannot genuinely dispute any of these elements,  
6 including the failure to pay minimum wages and overtime in weeks where Drivers worked  
7 more than 40 hours. Doc. 530 at DCSF ¶ 89 (admitting DP never paid overtime). In other  
8 words, there is no dispute as to the *fact* of damages—only the *amount* remains in dispute. See  
9 *Brock v. Seto*, 790 F.2d 1446, 1448 (9th Cir. 1986) (“Once the employee ‘has proved that he  
10 has performed work and has not been paid in accordance with the [FLSA],’ the *fact* of damage  
11 is certain...The only uncertainty is the amount of damage.”) (quoting *Anderson v. Mt. Clemens*  
12 *Pottery Co.*, 328 U.S. 680, 688 (1946)). With respect to damages, DP’s own expert, who  
13 substantially *undercounts* work time, provides that 70/78 collective members who worked for  
14 DP within three years of the filing of their consent forms have minimum wage damages  
15 and/or overtime damages, which is almost 90% of the collective members considered in DP’s  
16 report, with 55 (70%) owed minimum wages and 59 (75%) owed overtime. Doc. 530-3 at  
17 Schedules Set 1 – 1a, 2a; 3a. DP’s expert found nearly 300 Rule 23 Class Members have  
18 damages under the AMWA. *Id.* at Schedule Set 1 – 1a.

19 While the parties dispute the amount of damages, that does not prevent summary  
20 judgment. See 10B Fed. Prac. & Proc. Civ. § 2736 (4th ed.). Since there is no dispute DP is  
21 liable to Drivers who were not paid minimum wage and/or who worked more than 40 hours  
22 in a week, summary judgment on liability is appropriate with damages to be decided at trial.  
23 See *Finton v. Cleveland Indians Baseball Co. LLC*, No. 19-02319, 2021 WL 661975, at \*8 (D. Ariz.  
24 Feb. 19, 2021), *order vacated in part on other grounds*, No. 19-02319, 2021 WL 1610199 (D. Ariz.  
25 Apr. 26, 2021) (liability with damages to be decided at trial); *Draskovic v. Oneota Assocs., LLC*,  
26 No. 117-5085, 2019 WL 783033, at \*11 (E.D.N.Y. Feb. 21, 2019) (same); *Collinge v. IntelliQuick*  
27 *Delivery, Inc.*, No. 2:12-00824, 2018 WL 1088811, at \*22 (D. Ariz. Jan. 9, 2018) (personal  
28

1 liability, willfulness, and liquidated damages).<sup>18</sup> *Cole v. CRST, Inc.*, 150 F. Supp. 3d 1163 (C.D.  
2 Cal. 2015) is inapposite. In *Cole* (meal break violations of CA law), there was a genuine dispute  
3 as to whether there was *any liability at all*, which prevented summary judgment. Here, there is  
4 no question as to liability, i.e. the *fact* of minimum wage and overtime violations --- the only  
5 dispute is the extent of damages. *Bowerman v. Field Asset Servs., Inc.*, 60 F.4th 459, 479 (9th Cir.  
6 2023) is also inapposite—Plaintiffs are not seeking judgment as to *all* FLSA and Rule 23  
7 members; Plaintiffs seek *partial* summary judgment for those Opt-in and Rule 23 members  
8 who prove damages at trial. This is entirely appropriate under Rule 56(a) and (g). At the very  
9 least, Plaintiffs are entitled to judgment for the nearly 300 Drivers DP agrees have damages.

10 Lastly, as set forth in Doc. 484, Plaintiffs have cognizable claims for civil penalties under  
11 the law of the case and the plain language of the statute. DP does not even attempt to show  
12 it maintained the records required. A.R.S § 23-364(D); Ariz. Admin. Code R20-5-1210.

13 **F. There Is No Genuine Dispute DP Violated the AWA, A.R.S. § 23-355.**

14 Plaintiffs showed that: 1) DP required Drivers to perform pre- and post-trip work; 2) DP  
15 agrees Drivers should be paid for the work; and 3) DP failed to pay Drivers for that work.  
16 (Doc. 545 at 18; Doc. 542 at 1-9). The law is clear that when DP directed and the Drivers  
17 performed that work, an employment contract was formed, creating a reasonable expectation  
18 of and right to payment. (Doc. 542 at 5-8). *See also* A.A.C. § R20-5-1202 (hours worked  
19 includes “all time the employee is suffered or permitted to work”). DP’s defense that its  
20 commission plan formed the sole basis for compensation to which Drivers allegedly agreed,  
21 fails to create a triable issue of fact, *inter alia* because: 1) there was never such an agreement;  
22 2) the plan does not provide that it is the sole source of payment, nor disclose that payments  
23 will be less than the promised hourly rate or equivalents; 3) there is no admissible evidence  
24 that it was ever intended to compensate Drivers for all hours worked; and 4) DP failed to  
25 produce any evidence of any procedure for disclosing that its commission plan was the sole  
26 source of payment, that it would not pay in accordance with the hourly rates advertised and  
27

28 <sup>18</sup> The MCA exemption was not properly asserted by DP and cannot be a basis to avoid summary judgment. *See* Doc. 432. DP also fails to establish its applicability.

1 promised at hire nor obtain acknowledgements and consent from Drivers that the  
2 commissions would be the sole basis for payment.<sup>19</sup> (*See* Doc. 542 at 1-9).

3 Each of the four reasons asserted for denial of Plaintiffs' MSJ (at 17) is meritless. DP's  
4 argument that the contracts and policies "viewed as a whole" evidence an agreement that  
5 DP's commission plan compensated for all hours worked is not supported by any admissible  
6 evidence and is pure fiction. There is no proof that the commission plan was ever disclosed  
7 or agreed to by Drivers as the sole source of payment as a condition of employment, nor that  
8 Drivers were told they would receive less under the plan than the hourly rates they were  
9 promised. DP's argument that Drivers had to establish a promise for "additional pay" stands  
10 the inquiry on its head. (Doc. 542 at 5-8).<sup>20</sup>

11 Plaintiffs showed that Drivers uniformly had a reasonable expectation to be paid for their  
12 pre- and post-trip time, *inter alia*, through PSF ¶ 39 which asserts in relevant part that Drivers  
13 were told upon hire they would be paid an hourly rate, and that Drivers were not given  
14 commission plans. (*See also* PSAF ¶ 5, 8-13). Nothing in DP's denial of ¶ 39 (citing DSF ¶ 37-  
15 51) or in DP's additional facts in any way contradicts DP's consistent practice of soliciting  
16 and advising Drivers at time of hire that they were to receive either hourly pay or hourly pay  
17 equivalents at specified dollar amounts. Plaintiffs included job postings showing hourly or  
18 hourly "equivalent" offers including for the shuttle Drivers at Intel. (Ex. 19 to PSAF; PSCF  
19 ¶ 94). Ms. Howard left her job as a school bus driver paying \$15.30 per hour "on the express  
20 promise of an increased hourly wage" of \$18 an hour. (Doc. 332-3, Ex. II, ¶¶ 5-6). Neither  
21 Mr. Williams nor anyone else submitted a declaration challenging what Ms. Howard was told  
22

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23 <sup>19</sup> Plaintiffs addressed in Doc. 542 at 8-9 the cases DP cites again (at 17-18, 20). In *Anderson*  
24 *v. S. Home Care Servs., Inc.*, No. 13-0840, 2016 WL 11521626, at \*5 (N.D. Ga. Sept. 21, 2016),  
commissions were not at issue.

25 <sup>20</sup> Citing to a single identical paragraph in *July 2020* declarations in support of Pltfs' Mot. for  
26 Conditional Cert. (Doc. 38), DP grossly misrepresents the facts by asserting that Plaintiffs  
27 "declared under oath that their agreement with the Driver Provider provided that the  
28 commission plan compensated them for all hours worked." (at 18, 22). There is no reasonable  
basis to assert that the Plaintiffs who are suing DP over its illegal pay structure somehow  
agreed to that structure merely by describing it. Nor is there any reference to it covering "all  
hours worked" in the declarations.

1 when she was hired. The absence of any controverting evidence is dispositive.

2 DP's 30(b)(6) witness understood that promising an employee an hourly rate equivalent  
3 means that the Driver will earn an amount that is equivalent to that hourly rate. Citing DP's  
4 30(b)(6) witness, PSF ¶ 40 states: "DP testified that use of the per hour 'equivalent' in job ads  
5 was 'what an employee could anticipate receiving in commission for their time worked.'" (Doc. 499-1 at 125-126/650 (30(b)(6) Dep. Vol. 2, at 140-41)). DP admitted PSF ¶ 40 (albeit  
6 in improper reformulation). Similarly, citing, *inter alia*, Doc. 477-6 at 5-7 (K. Kaplan Dep. at  
7 109:8-18), Plaintiffs established in PSF ¶ 106-107 that based on an advertisement specifying  
8 an hourly rate, it was reasonable for Drivers to understand that the position would pay that  
9 rate and that the rate would be paid *for all hours worked*. DP does not dispute ¶ 107; instead, it  
10 claims it is somehow "misleading" without any explanation nor additional facts—clearly  
11 insufficient to create a triable issue of fact. Fed. R. Civ. P. 56(e). Plaintiffs set forth in detail  
12 why there is no basis to dispel Drivers' reasonable expectations that they would be paid for  
13 their work. (PSF ¶ 99; PSAF ¶ 5-13, 36, 37; Doc. 542 at 1-9).

14 DP's argument (at 17) that Drivers forfeited their rights to payment based on the  
15 parties' course of dealing is also meritless. Defendants' deceptive course of dealing is well  
16 documented. (Doc. 542 at 1-9).<sup>21</sup> Plaintiffs demonstrated DP did not compensate Drivers for  
17 their pre- and post-trip work. (Doc. 533 at 29-30). DP also admits at DCSF ¶ 99, 140 that  
18 Drivers did not understand how they were paid and complained they were not being paid  
19 what they were promised for all hours worked. DP's own expert (who Plaintiffs assert vastly  
20 understated actual hours worked) determined many Drivers were earning well below the  
21 promised rates. (E.g., PSF ¶¶ 102-103; PSAF ¶ 36) (DCSF Ex. 11 (HaugenSuppRpt000079  
22 (Doc. 530-3 at 58/222)). DP also admits Drivers who were receiving minimum wage for  
23 working at the Stand (i.e., the Four Seasons) were not paid for pre- and post-trip work and  
24 were only compensated for the length of time that they were at the Stand. (DCSF ¶ 97).

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26  
27 <sup>21</sup> DP's citation (at 19) of an incorrect section of the UCC (A.R.S. § 47-1205) grasps at straws.  
28 Employment contracts and employee rights are accorded special treatment under Arizona  
law. Employees are not widgets, and their rights are not governed by the UCC.



1 Likewise, DP admits that when it unilaterally reduced Drivers' pay to "minimum wage" for  
2 making a mistake, the reduced pay was based only on the trip pickup and drop off time and  
3 did not include pre- and post-trip time including travel. (DCSF ¶ 98). DP offered no evidence  
4 that these failures, which clearly violate the law, were some sort of anomaly; they are  
5 consistent with DP's longstanding practice of not paying for pre- and post-trip work.

6 DP's assertion (at 17) that the Court is prohibited from granting summary judgment  
7 because Plaintiffs' AWA claims are not yet certified under Rule 23 is incorrect. The Rule 23  
8 motion is *sub judice* (Doc. 456). It is well-established that "[a] Court may rule on a motion for  
9 summary judgment before a motion for class certification." *Arrison v. Walmart Inc.*, No. 21-  
10 00481, 2023 WL 4421425, at \*2 (D. Ariz. July 10, 2023) (citing *Wright v. Schock*, 742 F.2d 541,  
11 543–44 (9th Cir. 1984)). DP does not claim it lacks information necessary to respond under  
12 Rule 56(d) (nor could it) and DP waived its argument by seeking summary judgment on the  
13 AWA claims against all Drivers (Doc. 490 at 22), *see Estakbrian v. Obenstine*, 859 F. App'x 121,  
14 122 (9th Cir. 2021), and by failing to seek amendment of the case schedule. *See Wright*, 742  
15 F.2d at 544 (defendant consented to the chosen procedure).

16 Finally, Plaintiffs also do not rely solely on testimony of two Drivers as DP contends (at  
17 17, 21). Drivers' reasonable expectations is an objective test and Drivers here were all required  
18 to perform the same work under the identical pay structure. Further, aside from DP *agreeing*  
19 Drivers should be paid for their pre- and post-trip time (belying any assertion Drivers could  
20 not reasonably expect payment), Plaintiffs submitted substantial evidence from DP itself,  
21 Plaintiffs and opt-ins supporting reasonable expectations. (PSF ¶ 94-111). DP cites no cases  
22 to show why Plaintiffs are not permitted to rely on this evidence. It is well recognized that  
23 representative evidence can be sufficient. *Tyson Foods, Inc. v. Bouaphakeo*, 577 U.S. 442, 454–55  
24 (2016). Plaintiffs submitted admissible evidence of a right to payment under the AWA. It was  
25 DP's burden to submit controverting admissible evidence. They failed to do so.

#### 26 **G. The Kaplans and Barry Gross are Personally Liable.**

27 DP does not address the Kaplan's liability for the AWA claims so summary judgment on  
28 this issue must be granted. *E.E.O.C. v. Walgreen Co.*, No. 05-1400, 2007 WL 926914, at \*1 n.

1 2 (D. Ariz. Mar. 26, 2007). Regarding FLSA and AMWA liability, the assertion (at 25-26) first  
2 made in DP's opposition, that the Kaplans were "completely dissociated with the Driver  
3 Provider" for any part of the relevant time (and that this is "undisputed") should be excluded  
4 for DP's failure to disclose. DP failed to timely disclose any facts or legal theories supporting  
5 the assertion that the Kaplans were not personally liable for any periods of time. *See* Licata  
6 Decl. Ex. C (Defs.' 37th MIDP responses). Because the failure to disclose relevant facts and  
7 theories is neither harmless (now that fact discovery has closed) nor justified, this argument  
8 should be disregarded. Doc. 4 at 4-6/12 ¶¶ 3-4, 8; *Udd v. City of Phoenix*, No. 18-01616, 2021  
9 WL 535526, at \*9 (D. Ariz. Feb. 12, 2021) (excluding theory that was not timely disclosed).

10 DP's new assertion is pure fiction and another example of its willingness to misstate the  
11 facts. The undisputed evidence shows the Kaplans not only maintained operational control  
12 but exercised that control *throughout* the relevant period, including when they claim they "were  
13 not regularly involved in [DP]'s day to day operations." (Doc. 530 ¶ 113). *See* Exs. A & B to  
14 Licata Decl. *See also* (Doc. 546) PSOF ¶¶ 112-122, 155 (2013 WHD report: "Jason Kaplan  
15 was actively involved in the day-to-day operations of the company"). There is no dispute the  
16 Kaplans maintained "control over the nature and structure of the employment relationship"  
17 regardless of any claimed periods of lesser involvement. *Bonnette v. California Health & Welfare*  
18 *Agency*, 704 F.2d 1465, 1469 (9th Cir. 1983). They were the only ones with ownership interests  
19 and authority to determine the compensation structure and rates and authority to pay or not  
20 pay for all hours worked. (Doc. 546, PSOF ¶¶ 112-122); (Doc. 530, DCSOF ¶¶ 112-122, ¶  
21 105). They also had the power to hire and fire Drivers, repeatedly disciplined Drivers (docked  
22 their pay), were responsible for the policies and procedures under which the Drivers were  
23 required to work, and negotiated and executed the contracts under which Drivers worked,  
24 among other things. *Id.* While they concede they were responsible for recordkeeping, they  
25 were also responsible for failing to institute timekeeping procedures and for continuing to  
26 *estimate* Drivers' work time after this lawsuit was filed. PSF ¶¶ 78-79, 81, 84-85, 119-120, 135,  
27 148. But such micromanagement in nearly every aspect of DP's business is not necessary to  
28 establish liability. *See, e.g., Collinge v. IntelliQuick Delivery*, No. 2:12-00824, 2018 WL 1088811, at

1 \*16 (D. Ariz. Jan. 9, 2018) (“even if Spizzirri only occasionally controlled the drivers, that fact  
2 would not allow him to evade FLSA liability. Control may be ‘exercised only  
3 occasionally...without removing the employment relationship from the protections of the  
4 FLSA”) (quoting *Herman v. RSR Sec. Servs.*, 172 F.3d 132, 139 (2d Cir. 1999)).

5 Plaintiffs agree that Mr. Gross is not liable for periods where he was not at DP, but a trial  
6 is unnecessary to determine those dates. Mr. Gross hired and fired Drivers, docked their pay,  
7 was responsible for ensuring Drivers followed directions and had authority to control  
8 schedules and did so. (Doc. 546, PSOF ¶¶ 123-126); (Doc. 504 at Dep. Ex. 129). He also had  
9 authority regarding compensation. For example, managers took complaints from Drivers  
10 regarding their pay to him and he was also involved in determining Drivers’ compensation.  
11 (Doc. 504 at Exs. 7, 8, 11, 13-15, 17, 111-112, 114-116, 127).

#### 12 **H. There Are No Genuine Disputes That Time Between Trips Was Compensable.**

13 In opposition to DP’s decertification motion (Doc. 512 at 10-19), Plaintiffs explained in  
14 detail the overwhelming evidence that shows time between trips is compensable. Regardless  
15 of DP’s *post hoc* efforts to claim Drivers are “free” in between trips, the *facts* prove otherwise.  
16 For the same reasons, DP’s arguments do not support denying summary judgment. It is  
17 undisputed Drivers perform active work between trips (Doc. 546, ¶¶37d-f, i, l-q, u, v, x-z ) for  
18 which DP agrees Drivers are entitled to be paid. (*Id.* at ¶ 130). In addition, Drivers are subject  
19 to substantial restrictions that prevent them from being relieved of duty in between trips. (*Id.*  
20 at ¶ 37p-t). Drivers are also *required* to take trips during their scheduled “availability” and are  
21 subject to reprimand if they decline a new trip assigned in between scheduled ones, such that  
22 Drivers are “engaged to wait” and are not completely relieved of duty with no obligation “to  
23 commence work until a definitely specified hour has arrived.” *Lassen v. Hoyt Livery, Inc.*, 120  
24 F. Supp. 3d 165, 176 n. 4 (D. Conn. 2015) (quoting 29 C.F.R. § 785.16). That Drivers are not  
25 free to turn down assignments in between scheduled ones is supported by *overwhelming*  
26 evidence. *See* Doc. 512 at 10-12. In December 2022, J. Kaplan also confirmed this is DP’s  
27 *current* policy. (Doc. 499-1 at Ex. C, 214:9-216:18). The testimony is unequivocal: Drivers are  
28 obliged to take assignments throughout their workday, including in between trips, and face

1 reprimand if they refuse. Conclusory, unsupported statements by K. Kaplan are not sufficient  
2 to deny SJ. The 2021 document created by DP *five years into the relevant time period* also does not  
3 provide that Drivers are free to turn down trips assigned in between scheduled ones. (Doc.  
4 495-1 at 82/85). DP's Opposition merely provides that Drivers might be able to eat or read  
5 a book between trips does not create a genuine dispute as to the compensability of the time.  
6 29 C.F.R. § 785.15 (a stenographer who reads a book while waiting for dictation is working).

7 **I. Summary Judgment on Liquidated Damages and Willfulness is Warranted.**

8 DP's attempt to rely on its advice of counsel fails. DP offers no excuse for failing to  
9 follow the DOL Fact Sheet its counsel provided setting forth the explicit operational and  
10 threshold requirements of the 7(i) exemption and defining retail or service establishment.  
11 (PSF ¶ 166). DP admitted that prior to this lawsuit, it never implemented any system to  
12 determine even threshold, much less operational, compliance in any respect. The fact that a  
13 decade after the 2012 investigation DP could not produce a scintilla of evidence of  
14 compliance with these requirements is more than sufficient to establish a lack of good faith  
15 and willfulness. DP has violated the rights of its employees for decades, has lured them to  
16 believe they are being paid more than they are actually receiving, has withheld information  
17 regarding how Driver pay is calculated, and has taken no steps to meet the requirements of  
18 the 7(i) exemption, including, failing to track hours worked or in this lawsuit, timely producing  
19 any records of its revenues by establishment in this case until summary judgment oppositions  
20 were due. None of these errors are mitigated by purported good faith reliance on counsel as  
21 Plaintiffs demonstrated in their MSJ. Counsel examined no documents regarding the nature  
22 of DP's business. (PSF ¶ 173).

23 DP's conduct precludes any claim it was merely negligent. *Alvarez v. IBP, Inc.*, 339 F.3d  
24 894, 909 (9th Cir. 2003) and its progeny make clear that "willfulness includes reckless  
25 disregard of 'the very possibility' that employer was violating the FLSA." DP was on notice  
26 that it was required to track working hours, that 7(i) is establishment and year specific and  
27 that 7(i) mandates annual revenue analysis and that both minimum wage and 7(i) obligations  
28 necessitate weekly contemporaneous compensation review. DP was also on notice that

1 transportation companies were expressly excluded from 7(i) until 2020 because they lack a  
2 retail concept. DP has exhibited no good faith effort to comply with the law and consciously  
3 assumed the risk that its pay practices would be declared unlawful and that its 7(i) defense  
4 would fail. Even after this lawsuit was filed, DP continued its reckless disregard for the  
5 exemption's requirements. Surely, counsel never advised DP that it was ok not to pay Drivers  
6 minimum wage, yet that is the uncontroverted result of DP's callous disregard for the law.<sup>22</sup>

7 There is no evidence DP ever had a copy of the 2012 Action Compliance Report and  
8 cannot claim it relied on any "guidance" from that report even if it did. (PSF ¶ 161). The only  
9 copy of the report produced by DP was a copy produced under a FOIA request after this  
10 lawsuit was filed. (*Id.*) Although DCSF ¶ 161 stated the results of the DOL investigation were  
11 "confirmed in an email," that assertion is completely unsupported by the cited statements DP  
12 relies on (DSF ¶ 66, 74). In fact, Mr. Kaplan's declaration makes clear that the only post-  
13 investigation communication that he received was a call from the investigator. (Doc. 491-5  
14 Ex. 8, at ¶ 23 and 4/80). *See Koellhoffer v. Plotke-Giordani*, 858 F. Supp. 2d 1181, 1191 (D. Colo.  
15 2012) (rejecting reliance on conclusions of single DOL investigator).

16 With respect to DP's assertion that the amount of wages due is in dispute, given DP's  
17 lack of any colorable claim of good faith in failing to pay for Drivers' pre-and post-trip time,  
18 the absence of any good faith dispute precluding an award of treble damages is manifest. DP  
19 undeniably knew or should have known that they owe some wages under Arizona law because  
20 they failed to pay anything at all for pre- and post-trip work. *See, e.g., Sanborn v. Brooker &*  
21 *Wake Prop. Mgmt., Inc.*, 178 Ariz. 425, 428 (App. 1994) ("the statute was intended to provide  
22 employers with a shield from treble damage liability when they retain wages based on a good  
23 faith belief that they owe nothing more.").

## 24 CONCLUSION

25 For the foregoing reasons and the reasons set forth in Plaintiffs' MSJ, Plaintiffs  
26 respectfully request that the Court grant Plaintiffs' MSJ.

27 Respectfully submitted this 17th day of July, 2023.

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<sup>22</sup> Plaintiffs addressed DP's cases (at p. 28) in response to DP's MSJ, (Doc. 542 at 26-27).

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